



A BRIEF OVERVIEW OF GIVE LIVELY

Give Lively is a new way for your supporters to make a donation or to hold fundraisers for your program. You can have a supporter go to your site and click I WANT TO FUNDRAISE FOR THIS. This will allow them to create their own page where they can raise money from their friends and family for your program. *Donors can still go to the Blessings in a Backpack website to make a donation to your program.* You can use this tool if you want to be able to direct supporters to one link designated for your program. The fees are the same.

Note: This is a replacement for Everyday Hero.

FREQUENTLY ASKED QUESTIONS

Q: How do I know if people have donated to my program?

A: The most recent donations to your program will be visible on your page. Older donations will not appear, but you can work with your Program Manager to collect donation reports.

Q: When will the funds be available in my account?

A: Financials are updated twice a month, for the periods 1st-15th and 16th-31st. These reports are created 2-3 weeks after the post date, which is when the funds are available to the program.

Q: Can I update my page myself?

A: Currently, a staff member must create pages. Give Lively is currently developing a personalized admin login which will allow you to manage your own pages, including checking on all of the donations made to your program.

Q: Once I provide the information needed to set-up a page (separate document), how long does it take to set-up my page?

A: Generally speaking we can create your page within a week of receiving the necessary information. Please make sure to completely fill out the informational document.

Q: Can donors choose to remain anonymous?

A: Yes.

Q: Do donors have the option to cover processing fees?

A: Yes.